

## ABOUT US

Metric5 is a customer-focused, employee-driven, small business that is passionate about leading collaborative digital transformation and modernization within the Federal Government.

Our services include Agile Transformation, Application Development, DevSecOps, Cloud Engineering, User Experience (UX) Design, Data Architecture/Management, Data Analytics, ERP and CRM, Quality Assurance, Operations and Maintenance Support, and Program/Project/Product Management.

### Partnerships

Mentor Protégé with Octo (an IBM Co.)



Joint Ventures with Octo:



### Quick Facts

Certified Small Business  
 ISO 9001:2015 Certified  
 CMMI DEV ML3  
 CAGE Code: 6C5G3  
 DUNS: 963639559  
 UEI: N86NMKLWQ988

### NAICS Codes

541512 – Computer Systems Design Services  
 541511 – Custom Computer Programming Services  
 541513 – Computer Facilities  
 541519 – Computer Services  
 541618 – Other Management Consulting Services

### Core Values

Do it the right way.  
 Lead.  
 Live and learn... and teach.  
 Be the “go-to”.  
 Have some fun.

## FEDERAL CUSTOMERS

TREASURY	HHS	USPS
AIR FORCE	SEC	TSA
ARMY	USCIS	GSA

### Contract Vehicles

- ❖ NITAAC CIO-SP3 Small Business
- ❖ SEC One OIT
- ❖ GSA IT Schedule 70
- ❖ GSA 8(a) STARS III

## CAPABILITIES

- ❖ Mission Software Services
- ❖ Data Science and Advanced AI
- ❖ Digital Enterprise Transformation
- ❖ Human Centered Design Services
- ❖ Enterprise Security

## ACCOLADES

“Metric5 took the initiative to point out better ways to accomplish things rather than taking the traditional approach.”

*Jennifer Williams, Director at ARRIS Group*

“We've engaged Metric5 to help us on several implementations and trust their ability to deliver.”

*Chris Costakes, Partner at Elire Consulting*



Washington Business Journal - “Best Place to Work” 2024

### Contact Us

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## MISSION SOFTWARE SERVICES

- ❖ DevSecOps Custom Development
- ❖ Process Automation
- ❖ Application Modernization
- ❖ Low-Code / No-Code Solutions
- ❖ COTS Implementation and Support
- ❖ PeopleSoft, Salesforce, Microsoft PowerApps, and Oracle
- ❖ Enterprise Resource Planning (ERP)

Rapid delivery of value is essential in a modern enterprise. Our mission software services deliver the full range of software design, development, deployment, and maintenance support needed for continually modernized mission-focused agencies. Metric5's outcomes-focused, software services embrace enterprise needs for quality, speed, automation, intelligence, and human-centered design.

Metric5 has delivered as a "go-to" resource for CIOs in multiple federal agencies through IDIQ/BPAs that cover diverse services from prototyping to first-of-its-kind implementation of Microsoft products.

## DATA SCIENCE AND ADVANCED AI

- ❖ Data Architecture
- ❖ Data Science
- ❖ Artificial Intelligence (AI)
- ❖ Data Quality
- ❖ Data Analytics and Reporting

Data fuels enterprise and mission outcomes. Metric5 delivers the architectures, science, and tools to enable accurate, effective, and responsive data services to address enterprise needs. Our intelligent, agile, and practical solutions meet the essential needs of thriving organizations and agencies.

## DIGITAL ENTERPRISE TRANSFORMATION

- ❖ Program and Project Management
- ❖ Enterprise Architecture
- ❖ Intelligent Administration
- ❖ Agile Transformation
- ❖ Cloud Architecture & Migration

The digital enterprise is a transformed organization - adaptable to change, resilient in crisis, and effective in delivering technology-led value to its constituencies. Metric5 provides the leadership, management, excellent execution and planning needed to support digital enterprise transformation in Federal Agencies.

## HUMAN-CENTERED DESIGN SERVICES

- ❖ User Experience
- ❖ Customer Experience
- ❖ Ethnography & User Research
- ❖ Relative Value Assessment
- ❖ Product Design
- ❖ 508 Compliance and Testing

Technology moves fast, its power and speed of change can be confusing for users and customers if it is not properly designed. Federal agencies have recognized this need with initiatives in Customer Experience (CX), User Experience (UX) design, and application of Design Thinking to problems. Metric5's design teams bring best-in-class design approaches to ensure that whatever the platform, the technology, or business process the users of the system are understood and their needs and priorities are addressed.

## ENTERPRISE SECURITY

- ❖ Zero Trust Implementation
- ❖ Security Assessments
- ❖ Pen Testing
- ❖ Cybersecurity Response
- ❖ Federation, SSO ICAM MFA

Innovative and essential technical solutions are easily undone by ever evolving threats and malicious actors. Metric5 brings the same customer and human focus to designing security solutions maximizing the implementation of the most resilient technical infrastructures and architectures possible blended with continual monitoring and responsiveness.

### LEADERSHIP TEAM

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